



Camden Medicaid ACO Summer Associate Position (Internship)

Overview:

The Camden Coalition of Healthcare Providers is a 501c3 that is engaged in a three year Medicaid Accountable Care Organization Demonstration Project. Through the ACO, the Coalition is working to improve health outcomes and quality of care as well as decrease healthcare costs for Medicaid patients in Camden who are covered by United Healthcare. We are doing this by partnering closely with 12 primary care offices across the city, working to build their capacity and improve access for Camden patients.

Description:

The Coalition is seeking students to serve as Summer Associates who can provide support to our Patient Satisfaction Survey project. This is an annual citywide survey that we conduct in each of our 12 primary care practices. Results of these surveys are part of the set of metrics against which practices are evaluated and contribute to the amount of shared savings that will be captured by the ACO and participating practices.

Summer Associates will work as a team to own the Patient Satisfaction project from start to finish, including:

- Work plan and summer schedule development
- Data collection (conducting patient interviews in practice waiting rooms)
- Data entry into our internal HIPAA-compliant database
- Data analysis and presentation (no statistics experience required)
- Citywide recommendations
- Other projects to support Coalition mission and operations, as assigned

Summer Associates will have the opportunity to gain an on-the-ground perspective of healthcare in an urban setting, including interaction with 12 different primary care practices. The summer will also provide Associates the opportunity to learn from our Legal and External Affairs team, sit in on an Open House geared to organizations from across the country interested in learning our approach, interaction with our Data & Research and Planning & Performance Improvement teams through the data analysis

process, and opportunities to pursue individual interests through attending Lunch & Learns, shadowing and one-on-one meetings with staff.

This is an unpaid internship opportunity, but you are welcome to pursue funding through your school's service learning department or other existing programs. We are happy to help you meet eligibility requirements for funding to the best of our ability.

Requirements:

- Ability to commit full time (30-40 hours/week) for the majority of the summer (at least 8 weeks). **Dates are flexible between late May and late August.**
- Willingness to use personal laptop for the summer
- Access to a car and ability to drive around Camden
- Fluency with Microsoft Office Suite
- Fierce self-starter and ability to manage own schedule and workload
- Excellent project management, time management and organizational skills
- Clear and professional communication skills, both verbal and written
- Familiarity and/or comfort working with people from diverse backgrounds

To Apply:

To apply to be a Summer Associate, please email your resume and a cover letter to Natasha Dravid at ndravid@camdenhealth.org