



Bowery Residents' Committee, Inc. (BRC)
New York, NY
www.brc.org

Mission Statement: "Helping people reclaim lives lost; we restore hope and dignity by offering opportunities for health and self-sufficiency."

BRC is one of New York City's largest, most experienced and most successful providers of housing and services for homeless adults. BRC today is a \$68 million organization with 27 programs throughout the greater metropolitan area. BRC operates the largest transit-based homeless outreach program in the country. We provide outreach and case management services to help homeless individuals obtain needed services and permanent housing.

Internship Title: Transit Homeless Outreach Intern, multiple positions available

On-site Supervisor/Co-educator:

Name: Jose Del Toro, PhD

Title: Program Director, BRC Transit Homeless Outreach

Email: JToro@brc.org

Telephone: (212) 293-7684

Address: 131 West 25th Street, 11th floor New York, NY 10001

Dr. Del Toro is the Program Director for the BRC Transit Outreach program. He holds a PhD in Psychology and has been with BRC for almost 10 years. Dr. Del Toro also has several years of experience as a field instructor.

Additional Contact:

Name: Heather Donahue, MSW

Title: Program Development Coordinator

Email: HDonahue@brc.org

Telephone: (212) 803-5709

Address: 131 West 25th Street, 12th floor New York, NY 10001

Heather coordinates all academic interns and is the liaison between the schools and BRC. She coordinates intern events throughout the year and serves as an additional resource and support for students. She holds an MSW from Columbia University.

Duties/Project Description:

- Conduct face-to-face homeless outreach in the field under the supervision of an outreach worker on the day, evening, or overnight shift.
- Assist staff in providing clients with education, employment, benefits, legal, medical, mental health and/or substance use issues.

- Assist staff in provision of crisis intervention and supportive services as needed.
- Shadow follow-up services for clients that have been placed into transitional housing and/or stabilization beds by the outreach team.

Qualifications:

BRC seeks a highly motivated intern who is interested in serving the homeless population of New York City. Must have excellent project and time management skills and ability to stay on task. Must possess excellent verbal communication skills. Must be a team player and work well in a group.

Orientation Plan:

Interns will receive the same new employee orientation as our full-time staff. BRC will provide training on several topics including crisis intervention skills, maintaining professional boundaries, and CPR/First Aid.

Supervision/Mentor Schedule:

Interns will receive at minimum once per week one-on-one supervision. The on-site supervisor and intern coordinator will be available as needed. If more than one student is placed at BRC, group support and supervision will be offered.

Working Conditions:

Shared workspace, computer access as needed. When in the field, the intern will always be partnered with and supervised by an outreach worker.

Recommended Reading:

Websites

New York City Department of Homeless Services HOPE Count
<https://a071-hope.nyc.gov/HOPE>

Books

- The Homeless by Christopher Jencks (1995)
- Reckoning with Homelessness by Kim Hopper (2002)

Articles

- State of Homelessness in America 2014 by National Alliance to End Homelessness: <http://www.endhomelessness.org/library/entry/the-state-of-homelessness-2014>
- Dennis Culhane readings: http://www.works.bepress.com/dennis_culhane/
 - Homelessness and Public Shelter Provision in New York City (1999)
 - Rethinking Homelessness Prevention among Persons with Serious Mental Illness (2013)
 - Community-Level Characteristics Associated with Variations in Rates of Homelessness Among Families and Single Adults (2013)

Is the organizational accessible via public transportation? Yes

Does the internship require use of personal vehicle? No